



OFFICE OF HOUSING

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

WASHINGTON, DC 20410-8000

NOV 10 2009

Dear Owners and Managers:

I would like to take this opportunity to remind you of the importance the Department of Housing and Urban Development places on resident rights and responsibilities. As you know, the Department has published "Resident Rights and Responsibilities", a brochure that provides information and guidance for residents of HUD-assisted housing on this topic. The Department's commitment to resident participation and organization is long-standing. We believe that resident participation creates important and beneficial partnerships that can enhance project stability and improve communities.

In order to further this objective, it is necessary to ensure the widest possible distribution of the "Resident Rights and Responsibilities" brochure. This is a reminder that all owners and management agents of HUD-assisted housing must provide the brochure to head of households each year at lease renewal or income recertification. The brochure is available in thirteen languages and the version most suitable for full understanding by the household should be provided. The brochure is provided free of charge by the Department through our Multifamily Clearinghouse. Please contact the Clearinghouse at: 1-800-685-8470 to obtain copies, or you may download the brochure at <http://www.hud.gov/offices/fheo/promotingfh/lep.cfm>.

Thank you for your attention and cooperation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carol J. Galante".

Carol J. Galante  
Deputy Assistant Secretary for  
Multifamily Housing Programs